ທະນາຄານການຄ້າຕ່າງປະເທດລາວ ມະຫາຊົນ
BANQUE POUR LE COMMERCE EXTERIEUR LAO PUBLIC

ແຈ້ງການ
NOTICE

To: Valued Customers and Shareholders of BCEL,

Subject: Clarification Regarding Rumors Circulating on Online Social Media.

- According to the news circulating on online social media on 20/02/2026 regarding an alleged unauthorized transfer of 4 billion kip from accounts.

Banque pour le Commerce Extérieur Lao Public (BCEL) would like to inform you that: We have observed information circulating on social media concerning an alleged incident of funds being stolen from accounts, with reported damages reaching as high as 4 billion LAK. **BCEL wishes to clarify that, following an investigation by the bank, it has been found that these claims are unfounded. The account concerned was not able to transfer up to 4 billion LAK, and no fund were transferred from the account as alleged. Furthermore, the balance in the account was insufficient to make transfer in the amount reported in the news.**

BCEL encourages all customers to remain vigilant and use critical judgment when consuming news and information. Furthermore, to safeguard against potential scams, the Bank advises all customers to verify and update the BCEL One application to the most recent version, ensuring that the security system operates at optimal effectiveness and absolutely do not sharing any information pertaining to your personal account with others.

We appreciate your ongoing collaboration and confidence in BCEL.